

# PRIVACY POLICY

## KitCreators Ltd Privacy Policy

**Last Updated: 8 March 2026**

KitCreators.com Ltd ("we", "us", "our") is committed to protecting your privacy and handling your personal data responsibly. This Privacy Policy explains how we collect, use and safeguard information when you visit our website or contact us regarding our services.

## 1. Company Information

KitCreators.com Ltd  
100 Four Chimneys Crescent  
Hampton Vale  
Peterborough  
Cambridgeshire  
PE7 8FH  
United Kingdom

Email: [info@kitcreators.com](mailto:info@kitcreators.com)

KitCreators.com Ltd provides teamwear and club identity services for sports clubs across the United Kingdom.

## 2. Information We Collect

We may collect personal information when you:

- submit an enquiry
- request a quotation
- contact us via email or forms on our website
- interact with our website

Information may include:

- Name
- Email address
- Telephone number
- Club or organisation name
- Information provided in enquiry messages

We may also automatically collect technical information such as:

- IP address
- Browser type
- Device information
- Website pages visited

This information helps us improve our website and respond to enquiries.

### **3. How We Use Your Information**

We use the information collected to:

- respond to enquiries and quote requests
- communicate with potential customers
- provide our services
- improve website performance
- maintain website security

We do **not sell, rent or trade personal data to third parties.**

### **4. Legal Basis for Processing**

Under UK GDPR we process personal data based on:

- legitimate interest (running our business and responding to enquiries)
- consent (where required, such as cookies)

### **5. Data Sharing**

We may share limited information with trusted third-party providers who support our business operations, such as:

- website hosting providers
- email service providers
- analytics platforms

These providers only process data necessary to perform their services.

### **6. Data Security**

We take reasonable technical and organisational measures to protect personal information from loss, misuse or unauthorised access.

## **7. Data Retention**

Personal data is only retained for as long as necessary to fulfil the purposes for which it was collected or to comply with legal obligations.

## **8. Your Rights**

Under UK GDPR you have the right to:

- request access to your personal data
- request correction of inaccurate information
- request deletion of your data
- object to processing of your data
- request restriction of processing

To exercise these rights please contact:

[info@kitcreators.com](mailto:info@kitcreators.com)

## **9. External Links**

Our website may contain links to external websites. We are not responsible for the privacy policies of those sites.

## **10. Policy Updates**

This Privacy Policy may be updated from time to time. The latest version will always be available on our website.

